

# Deployment of biometric access control to enhance the fight against identity fraud at casino entrances



Groupe Partouche Casino  
Forges-les-Eaux (France)

## MARKET

Casino

## CHALLENGE

Regulatory identity verification

## SOLUTION

Interlocking doors (Sas) + biometrics + document verification

## INTEGRATION

Partouche IT system (including Players+ loyalty program)

## LINKVIEW VALUE-ADD

Automation of checks & anomaly management

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« The pilot validated the system's ability to strengthen our checks while facilitating the customer journey. It allowed us to verify, in a field reality setting, the robustness of document and biometric verifications. This is a key element in guaranteeing compliance and consistency in the entry process across our establishments.. »

**Jean-Marc REQUET**  
CIO



## Project Presentation

Groupe Partouche has initiated an evolution of its access control systems to improve the fight against identity fraud at its casino entrances. The goals were to enhance the reliability of regulatory checks, reduce the variability associated with manual controls, improve flow fluidity, and decrease crowd management risks. In this context, a pilot was deployed at the Forges-les-Eaux casino to evaluate a comprehensive biometric system, integrating facial recognition, multispectral document verification, and spoofing detection.

The project also aimed to measure the system's performance in real-world conditions: flow management, reaction to non-compliance scenarios, interaction with teams, and operational monitoring via the LinkPerform platform for supervision and event tracking.



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## KEY TECHNICAL ELEMENTS

- mBorder Interlocking Doors (Magnetic Autocontrol)
- VisionPass (Idemia)
- DESKO PENTA 4X Scanner
- Presence sensors throughout the path
- Fire Safety System (SSI) integration
- Existing video surveillance maintained as is



## Context

The casino has a regulatory obligation to perform strict and standardized identity verification. The pilot aimed to test a system capable of automating these checks while maintaining the fluidity of visitor entry.

## Deployed Solution

The pilot was based on a control portal, a facial recognition terminal, a document scanner, and the LinkPerform platform, all integrated with the Partouche IT system, the fire safety system, and the Players+ loyalty program.

## Operational Process

The system verifies identity documents (including loyalty cards), checks regulatory watchlists and customer consent, then performs real-time biometric matching with spoofing detection and automatic anomaly management.

## Perspectives

The pilot allowed for the adjustment of specific scenarios, clarified customer support requirements, and confirmed the robustness of the system. These results support a gradual rollout to other sites.